



2420 Hyde Park, Suite A
Jefferson City, MO 65109-4731

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Missouri Alliance for Home Care
presents

Home Care Management: Taking Care of You While You Take Care of Business

A Teleconference Series
May through June 2008

Featuring:

Terry Cichon, CPA
Rebecca Friedman-Zuber, MA, BSW
Patricia Jump, RN, BSN, MA
Ken Kelly

Home care managers are often a combination of magician, financial genius, ring master and paralegal. Your tasks can be vital, varied and taxing. This series of telephone-based conferences mixes tools for business and financial management with opportunities to improve your morale and the morale of others in your company. Hopefully you will find solutions for many of the events that impact your work day and beyond.

May 14, 2008 • 9:00 to 10:30 a.m. CDT

Lessons Learned from PPS Revisions: What You Should Have Done, What Can Still Be Fixed and How to Avoid Future Problems

PPS revisions provide a wealth of information about CMS' concerns in many areas. CMS disclosed the lack of usefulness of cost reports, the failure of agencies to report medical supplies, therapy upcoding, lack of understanding of SCIC, diagnosis coding errors and more. This session will lead you to a safer path to compliance and how to avoid becoming a target of fraud and abuse investigations.

Terry Cichon, CPA, FR&R Healthcare Consulting, Inc. and Rebecca Friedman Zuber, Home Care Consulting.

May 29, 2008 • 9:00 to 10:30 a.m. CDT

Curing the Epidemic of Blame, Complaining and Excuses

It is human nature to identify ineffective behavior in others before we see it in ourselves, but to be successful we need to seriously consider *our role* in troublesome situations. This program will enhance your ability to effectively deal with conflict in any situation and expand your capability to impact others in a positive way. Whether in the work setting or elsewhere, you can learn to build strong, mutually rewarding, committed relationships. In this session humor combined with inspiring content will lead you to real solutions, daily action steps, conflict management skills and problem resolution.

Patricia Jump, RN, BSN, MA, Acorn's End Training and Consulting.

June 10, 2008 • 9:00 to 10:30 a.m. CDT

Employers and the Law: Is it Time for Your Check-Up?

Minimum wage, overtime standards, guaranteed salary or hourly wages, exemptions, record keeping, pay during training time . . . all of these are serious concerns for employers. This session will give you a chance to do an annual check-up on your wage/hour and other employment practices to assure your compliance and fairness to your employees. Missouri state law and federal labor laws will both be addressed in this interesting and important teleconference.

Ken Kelly, KTG Labor Consultants, St. Louis, MO

June 25, 2008 • 9:00 to 10:30 a.m. CDT

Take This Job and LOVE It!

Pat Jump brings a powerful message through this amusing and enlightening presentation that will help you rekindle your passion and enthusiasm for your job. Recognize the role your attitude plays in job satisfaction and learn the four components to putting "spark" back into your job. This session has appeal for everyone on your staff! Imagine your company when everyone comes to work loving their job again.

Patricia Jump, RN, BSN, MA, Acorn's End Training and Consulting.

REGISTRATION FORM

Company _____

Contact Name _____

Email _____

Address _____

City, State, Zip _____

Phone _____ Fax _____

Check (✓) each Inservice for which you are registering

- May 14 Lessons Learned from PPS Revisions: What You Should Have Done, What Can Still Be Fixed and How to Avoid Future Problems
- May 29 Curing the Epidemic of Blame, Complaining and Excuses
- June 10 Employers and the Law: Is it Time for Your Check-Up?
- June 25 Take This Job and LOVE It!

All conferences priced at \$129.00

_____ x \$129 = \$ _____

Number of conference _____ TOTAL ENCLOSED
dates checked above

Mail Registration and Payment to:

Missouri Alliance for HOME CARE

2420 Hyde Park, Suite A
Jefferson City, MO 65109-4731
Phone: (573) 634-7772
Fax: (573) 634-4374



Cancellation Policy: Cancellations received by 5:00 p.m. Central Time on the day prior to the telephone conference will be issued a 50% refund. No refunds granted for cancellations received on or after the conference date. We will bill for unfulfilled reservations.

Continuing Education: The Missouri Alliance for Home Care is an approved provider of continuing nursing education by the Missouri Nurses Association, an accredited approver by the American Nurses Credentialing Center's Commission on Accreditation.

Each teleconference will provide 1.5 contact hours of continuing education for nurses.