

The Aide's Role in Quality Improvement Activities

A Webinar • Thursday, September 14, 2017 • 2:00—3:00 p.m. CST

Presented by **Heather Jones, MPH, CHES, COS-C**

What is QAPI? This session will describe the requirement for home health and hospice agencies to conduct Quality Assessment and Performance Improvement (QAPI) activities including a family satisfaction survey. How your agency performs on these measures is available to the public. In-home aides will learn how they play a role in supporting QAPI.

Use this session to meet your training requirements. All in-services emphasize the role of home care aides in observation and reporting. It is the responsibility of the home care company to determine if this workshop meets the specific requirements of its aides. The Missouri Department of Health & Senior Services affirms that this session meets the requirements found at 484.36[b] of the Medicare Conditions of Participation and for in-home service companies, this session meets the required standard for on-going training of aides.

Registration Form

No Recordings will be available for this webinar.

How the In-Service Works:

- ◆ The conference is scheduled from 2:00 to 3:00 p.m. CST.
- ◆ Register in advance; one fee per connection—**Registration DEADLINE is September 13, 2017.**
- ◆ MAHC will provide a GoToWebinar link that will be e-mailed to you the day before the webinar. You will need to register through this link to attend the webinar. Once registered you will be sent a confirmation which will include a join link to access the webinar, a dial-in number and an access code to listen in via telephone. You will also be sent any pertinent handouts if available, the sign-in sheet, and evaluation before the webinar.
- ◆ Listen to the presentation.
- ◆ Participate in the question & answer session.

Company _____

Participant _____

Address _____

City, State, Zip _____

Phone _____ Fax _____

Email _____

Aide Insrv 9/14/17

Registration Fees:

MAHC Members: \$99 per connection _____ x \$99 = _____

Non-Members: \$198 per connection _____ x \$198 = _____

TOTAL= _____

Mail Registration & Payment to:

Missouri Alliance for Home Care
2420 Hyde Park Rd., Suite A
Jefferson City, MO 65109
(P) 573-634-7772 (F) 573-634-4374
abby@mahcmail.org



Cancellations: Refunds will NOT be issued for cancellations received less than 2 business days prior to the event and non-paid registrations will be billed full price. Cancellations received prior to 2 business days before the event will receive a 90% refund.