

Clinical & Operations Management

November 2, 8 and 15, 2017
A 3-part Webinar Series • 1:00-2:00 p.m. CST

Presented By: Diane Link, RN, MHA, Director of Clinical Services at BlackTree Healthcare Consulting

Developing and Monitoring an Infection Control Program

November 2, 2017—Infection control and prevention has a key role in the newly finalized CoPs for home health agencies. As a result, agencies are now expected to develop and monitor a comprehensive agency-wide prevention and surveillance program that includes education to staff and patients on infection control best practices. In this webinar, Diane will walk through the necessary steps to develop an Infection Control Program, review common obstacles and discuss strategies for monitoring your program.

Engaging Employees to Reduce Turnover and Improve Compliance

November 8, 2017—Employee turnover is expensive, and frequent involuntary turnover can have a negative impact on productivity, overall operations and patient satisfaction. In this session we'll explore methods for keeping your employees engaged, which is designed to ultimately boost morale, reduce turnover and ensure your operations remain compliant with all industry regulations.

Utilizing Data to Drive Organizational Improvement,

November 15, 2017—Attendees will learn how to view agency data by accessing CMS and other useful sites. Diane will also discuss the importance of using this data to create benchmarks, that when tracked, can drastically improve overall operations. This session will also focus on common obstacles encountered while determining these benchmarks, and identify how to use data to prioritize strategic initiatives.

Presenter: Diane Link, RN, MHA, Director of Clinical Services at BlackTree Healthcare Consulting. Diane spent 25 years as a home health and hospice registered nurse with experiences ranging from field nurse to executive leadership before joining BlackTree. She is the current President of the Board of Directors for the Maryland National Capital Home Care Association (MNCHA), and is a frequent contributor to industry forums where she presents home health and hospice issues at the state and national level.

Registration Form

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Registration Fees:

MAHC Members—\$475 full series

Non-Members—\$875 full series

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Mail Registration & Payment to:

Missouri Alliance for HOME CARE

2420 Hyde Park, Suite A

Jefferson City, MO 65109

Phone: (573) 634-7772 Fax: (573) 634-4374

Cancellations: Refunds will NOT be issued for cancellations received after October 31, 2017 and non-paid registrations will be billed full price. Cancellations received prior to October 31, 2017 will receive a 90% refund.

Continuing Education: Missouri Alliance for Home Care is an approved provider of Continuing Nursing Education by the Midwest Multistate Division, an accredited approver by the American Nurses Credentialing Commission on Accreditation.

The program planner and presenters have no conflict of interest in regards to this webinar.

Participants will earn a maximum of 1.0 nursing contact hours per session.

Recordings: The recordings of the webinars will be sent to the live webinar participants at least 1-2 weeks after the live program.