

The Missouri Alliance for Home Care
presents

***2017 Annual Conference and
Home Care Exhibition***

***All
Connections
Matter!***



April 26-28, 2017

Tan-Tar-A Resort † Osage Beach, MO

2017 MAHC Conference Schedule

About *This* Conference

The Missouri Alliance for Home Care has worked hard to provide you a great opportunity to “Connect”. Join us for the perfect combination of workshops placed together at the right time. Attend educational sessions from well-known industry experts & state regulators, visit the exhibit hall, network with fellow colleagues & join us for dessert, drinks and Trivia Night. Gather the information you need on advancements and changes allowing you to make the connections that matter! Assemble your team for 2017, you won't want to miss it!

MAHC is set to offer great opportunities for education for all areas of Home Care. The full conference will offer numerous speakers for Home Health & Hospice that you won't want to miss hearing. Returning this year is Melinda Gaboury, Teresa Northcutt, BKD, Sharon Litwin and many, many more. Thursday and Friday will offer numerous opportunities for In-Home and CDS to hear from state speakers such as Jessica Dresner, Director, MMAC, Jessica Bax, DSDS, Wanda Crocker, Department of Mental Health and many more. NEW this year is a Therapy track that we are excited to bring to this conference. You will hear from speakers such as Karen Vance, Catherine Gill, Nikki Krueger and many more. The opportunities are endless and MAHC is pleased to bring you the connections you need for your agencies and staff.

NEW!

Therapy Conference—One Day Only!

MAHC is offering one full day of therapy education as a separate track on **Wednesday, April 26th**. Send your therapy staff to hear from industry experts and network with colleagues from around the state. Please see page 10 for full schedule and details. *Please use designated area on registration form if attending the Therapy Conference.*

Exhibit Hall & Trivia Night

Wednesday, April 26th

Dessert & Drinks with Vendors - 7:30-9:00 p.m.

The exhibit hall will open on Wednesday evening from 7:30-9:00 pm with a dessert & drinks reception. Get a first view of this year's exciting exhibition, visit with past exhibitor's and meet new ones. Come join your friends. The excitement will continue to Salon C for Trivia Night sure to be exciting & fun for everyone!

Sponsored by: **HHaEXchange**

Trivia Night starts - 9:00-11:00 p.m.

Get your team together and brush up on your trivia, and be ready for a great time. Get ready to recall movies, television, music and much more. See if you can outwit and outplay your fellow teammates. Visit with old friends, meet some new ones and enjoy snacks, soda and beer. Free to all conference attendees! Please join us for a fun filled evening of laughter!

Sponsored by: **Axxess**

Thursday, April 27th

Exhibit hall opens with breakfast on Thursday, 7:00-9:00 a.m. and then again from 12:30-2:30 p.m. as a final session with lunch and prize drawings.

2017 MAHC Conference Schedule

Tuesday, April 25

5:00-6:00 p.m. – Early Bird Check-In

Wednesday, April 26

7:30 a.m. – Conference Registration

8:00-10:00 a.m. – Breakfast, Bureau Update

10:15-11:45 a.m. – Concurrent Sessions

12:00-1:00 p.m. – Awards Luncheon

1:15-2:45 p.m. – Concurrent Sessions

3:00-4:30 p.m. – Concurrent Sessions

4:45-5:30 p.m. – Business Meeting

Dinner on your own

7:30-9:00 p.m. – Exhibit Hall Drinks & Dessert

Reception, sponsored by: **HHaEXchange**

9:00-11:00 p.m. – Bring your friends and join us for “Trivia Night” sponsored by: **Axxess**

Thursday, April 27

7:00 a.m. – Conference Registration

7:00-9:00 a.m. – Exhibit Hall Opens with Breakfast

9:15-10:45 a.m. – Concurrent Sessions

11:00 a.m.-12:30 p.m. – Concurrent Sessions

12:30-2:30 p.m. – Final exhibit Hall session- lunch/ prize drawings

2:45-3:45 p.m. – General Session

4:00-5:30 p.m. – Concurrent Sessions

Free Evening!

Friday, April 28

7:00-8:00 a.m. – Breakfast

8:00-9:30 a.m. – Concurrent Sessions

9:45-11:15 a.m. – Concurrent Sessions

11:30 a.m.-12:45 p.m. – Keynote

Sponsored by: **BKD, LLP**

Closing Ceremony & End of MAHC Annual Conference

Grandprize drawing - must be present to win!

Bureau Update:

**Opening Session Wednesday
April 26, 2017 – 8:30-10:00 a.m.**

Don't Miss Your Connecting Flight

You definitely will want to be on time to make your connecting flight where you will learn about the new home health regulations. The rule published in the federal register is 371 pages; however, if you fly with the bureau this will be summarized in a handout that will be as easy to read as the safety instructions that are reviewed during every flight. **NO CE**

Lisa Coats, RN, Bureau of Home Care & Rehab Standards, Jefferson City, MO

Awards Luncheon

**Wednesday, April 26th
12:00-1:00 p.m.**

Join us for a luncheon on Wednesday to honor the 2017 Award Recipients.

Business Meeting

**Wednesday, April 26th
4:45-5:30 p.m.**

Participate in the business of your association, meet the new MAHC Board of Directors and hear from Executive Director Carol Hudspeth as she reviews the year's highlights and provides a legislative update.

2017 MAHC Conference Schedule

General Session

Thursday, April 27, 2017
2:45-3:45 p.m.

Workplace Violence: Personal Safety for Home and Hospice Care

During this session you will learn potentially life-saving skills in a fun, informative program. You will learn the types, warning signs and risk factors of workplace violence. Strategies, tactics and techniques for protecting yourself and others when confronted by violence will be covered. Simple, effective, self-defense methods that are easy to remember and use will be demonstrated.

1.0 CE – N, T, NHA

Joe Rosner, Best Defense USA, Hebron, IL

Keynote Address:

Friday, April 28, 2017
11:30 a.m.-12:30 p.m.

Connecting Differently: Detectives and Time Travelers

Now that you have been through Dementia LIVE, you have new connections to offer. By experiencing what their world must be like, and looking at the times of their lives, we see and connect with a person. Tell me about Slinkys, Mary Jane candies, hopscotch, plastic army men and foam curlers, and I'll tell you about how to connect with our elders with dementia in a very different way. We often need detective skills and the willingness to travel back in time. Its common sense, its everyday items and it's magical. This is what doing things differently looks like. As caregivers, be inspired and excited to go back and try many different approaches.

1.0 CE – N, T, NHA

Jan Nelson, M.Ed., & V' Ann Giuffre, AGE-u-cate Training Institute, Colleyville, TX

Sponsored by: BKD, LLP

Dementia Live:

Experience Dementia Live:
*Dementia Live is a not to be missed
"Wow" Experience!*

Participants will have an opportunity for an up close and personal look at what life might be like with Dementia. This hands-on immersion experience will challenge you and transform your understanding and empathy to new levels of awareness. Dementia LIVE will be offered continuously through the conference in the trade show area. You must sign up for a Dementia Live experience time at their booths.

Following this experience during the Keynote, you will join others in discussion. Learn new tools of empowerment to improve communications and care processes, and understand how this tool can be integrated as a powerful foundation for person centered care practices.

Missouri Alliance for Home Care
would like to Thank MatrixCare for the
Gold Sponsorship
for the 2017 MAHC Annual Conference

MatrixCare
Integrated Care. Better Outcomes.

Save the Date

2018 MAHC
Annual Conference & Exhibition

April 25-27, 2018

Workshops for 2017 MAHC Annual Conference

Continuing Education Opportunities

Continuing Education: **N** - Nursing CE **T** - Therapy CE
NHA - Nursing Home Administrator Clock Hours

Nursing CEs - Missouri Alliance for Home Care is an approved provider of Continuing Nursing Education by the Midwest Multistate Division, an accredited approver by the American Nurses Credentialing Center's Commission on Accreditation.

Therapist CEs - Have been submitted and are pending approval.

Nursing Home Administrator Clock Hours - Have been submitted and are pending approval.

Most workshops are approved for continuing education for nurses, therapists, & nursing home administrators and will be identified as such with an "**N**" for Nursing CE, a "**T**" for Therapy CE, and "**NHA**" for Nursing Home Administrator Clock Hours. Those workshops which do not yield any CE credit are marked "**No CE**".

An individual may accumulate a maximum of 14 Nursing CE hours.
Therapy CE and NHA CE have been submitted and are pending approval.

Wednesday, April 26, 2017 **10:15 - 11:45 a.m.**

1. Top 10 Deficiencies in Hospice-Connecting the Dots

This session will focus on what the top 10 deficiencies are and what your agency currently does to prepare for a survey and ensure compliance to avoid these deficiencies. We will help you connect the dots on using tools or processes to be proactive and how to apply these tools/processes in the day to day operations. In addition, tips will be provided on how to educate staff on the CoPs. This will be an interactive session, so please come prepared to participate.

1.5 CE - N, T

Lynn Crain, RN, HCS-H; Kettie Dawson, MSW, Village Home Health, Village Hospice and Village Helpers, Lee's Summit, MO

2. ACOs and VBP-Connections Get You In-Performance Lets You Stay

Well-functioning ACOs and VBP programs rely on strong connections with conveners and amongst participating provider organizations. Learn how other agencies have connected with ACOs and VBP programs and the performance expectations that they face.

1.5 CE - N, T, NHA

Catherine Gill, MS, PT, MHA, LW Consulting, Inc., Harrisburg, PA

3. Ostomy & Peristomal Skin Management, Making the Connections for Ostomates

This session will review guidelines for current ostomy care best practices, from basics to preventing or managing challenging peristomal problems. This session will also help equip the RN with the expertise and skills to confidently guide the patient in basic ostomy care. Resources will be included for the nurse, patients and the families.

1.5 CE - N, T, NHA-PC

Zoe Prevette, RN, CWOCN, Boone Hospital Wound Healing Center, Columbia, MO

4. Updates in Employment Law and Workforce Issues

This session presents the latest updates in labor and employment law relevant to the industry. Attendees will obtain greater understanding on the current state, and direction, of the BLRB, EEOC, and Missouri Commission on Human Rights which will increase ability to spot issues and make decisions effecting potential workforce liability.

1.5 CE - N, T, NHA

James Foster Jr., McMahon Berger, St. Louis, MO

5. CONNECT WITH KIDS! From Hospital to Home: Care of the Pediatric Home Ventilator Patient

During this session we will review standards of care for the tracheostomy and ventilator dependent patient with particular focus on the transition of care from hospital to home care. Common tracheostomy emergency scenarios will be reviewed and a case study format will be used.

1.5 CE - N, T

Jodi Carter, MSN, RN, CPNP, Washington University School of Medicine, St. Louis, MO

Wednesday, April 26, 2017 **1:15 - 2:45 p.m.**

6. Revenue Cycle: The Cash Connections

The home health revenue cycle continues to offer new complexities that threaten cash flow. This session will provide an update on 2017 billing and revenue cycle changes and provide the latest news on emerging requirements, including lessons learned from pre-claim review, new "probe and educate" initiative, and other emerging issues.

1.5 CE - N, T

M. Aaron Little, CPA, BKD, LLP, Springfield, MO

Workshops for 2017 MAHC Annual Conference

7. Connecting the Latest Guidance FY2017 for ICD-10 DOES Matter!

It's not too late to get updated on the latest guidance that went into effect October 1, 2016 provided by CMS. This newest guidance concerning the word "With" is some of the most dramatic since the actual ICD-10 Code set was released in October 2015 and has rocked the coding world.

1.5 CE – N, T, NHA-PC

Kyla Harrison, RN, BSN, HCS-D, COS-C, Visiting Nurse Association, Kansas City, MO

8. Case Management in Home Care: Advocacy and Accuracy-Connections that Matter

This session will describe the education and preparation needed to overcome the hurdles of documentation related to medical necessity, homebound status and F2F. You can empower your case managers to support and justify each episode of care with the guidance of ICF language and the thorough understanding of Medicare Contractors' expectations.

1.5 CE – N, T

Jennifer Collins, RN, BSN, HCS-D, COS-C, Foundation Management Services, Denton, TX

9. QAPI-Are you Connecting the Dots Between Agency Issues and Quality AND Meeting the COP Condition

Our new COPs have a QAPI condition. Do you understand how to comply with the condition while at the same time having a program that increases patient outcomes and lessens agency problems? Your QAPI program must be an agency wide, data-driven quality assessment and performance improvement program.

1.5 CE – N, T, NHA

Sharon Litwin, RN, BSHS, MHA, HCS-D, 5 Star Consultants, Camdenton, MO

10. Getting to the Heart of Employee Engagement

This session will help you learn how to build a high-performing, trust-based work environment by tapping into the uniquely human qualities of imagination and free will, using the right mind-set, the right heart-set and the right people-first systems and processes to boost employee engagement, alignment and performance.

1.5 CE – N, T, NHA

Les Landes, President, Landes & Associates, St. Louis, MO

Wednesday, April 26, 2017

3:00 - 4:30 p.m.

11. Palliative Care=Value-Based Healthcare

This session will help you understand how to tailor the delivery of healthcare to improve the "Triple Aim" of healthcare, how to make the transition from volume to value, understand how Social Determinates of Health drive outcomes and the financial implications of healthcare in the future and what that means as providers.

1.5 CE – N, T, NHA

Jared Dirks, M.D., Crossroads Hospice, Kansas City, MO

12. Wound Identification and Classification

This session will provide an overview of different types of wounds/ulcers and how to identify and classify each type. It will include identification and classification of pressure ulcers, diabetic ulcers, burns, vascular ulcers, traumatic and atypical wound. Participants will identify and classify ulcers from pictures/case studies.

1.5 CE – N, T, NHA-PC

Kimberly Jamison, MD, FACP, FAPWCA, PCWC; Kim Mitchell, RN, BSN, Boone Hospital Wound Healing Center, Columbia, MO

13. Connecting Quality & Compliance

Does the 'Q' in 'QA' stand for *quality* or *compliance* in your agency? There is a need for both. This session explains what type and level of compliance risk agencies have but also how to select measures to improve, how to monitor progress and how to incorporate a true QAPI culture in your organization.

1.5 CE – N, T, NHA

Teresa Northcutt, BSN, RN, COS-C, HCS-D, HCS-H, Teresa Northcutt Consulting, Middleton, MO & Karen Vance, BSOT, BKD, LLP, Springfield, MO

14. What's Next for Healthcare Reform?

What's next for Healthcare Reform and how will the new administration repeal and replace the current provisions of the law? What will the timeframes be by provisions? What will the impact be to plan designs, funding, the individual mandates, employer mandates, preexisting conditions, Medicaid and the marketplace in comparison to where we are today? We will discuss what employers and individuals should prepare for and when.

1.5 CE – N, T, NHA

Linda Huber, Benefit Solutions Group, Chesterfield, MO

15. Eliminate OASIS C-2 Risks

OASIS C-2 brought significant changes affecting assessment strategies and requiring renewed focus to ensure compliant application of guidance. This session identifies areas at risk for data inaccuracy, including the effect on two quality outcomes required by the IMPACT Act and significant changes in OASIS guidance—especially for pressure ulcers.

1.5 CE – N, T, NHA

Rhonda Crawford, BSN, RN, CHCE, HCS-D, HCS-O, COS-C, Foundation Management Services, Denton, TX

Thursday, April 27, 2017

9:15 - 10:45 a.m.

16. MMAC & DSDS Updates

This session will cover MMAC updates which will be provided in two sections: (1) updates on "non-audit" compliance topics like EVV and CDS financial and service reports; and (2) practical updates on "regular audit" topics with a focus on best practices with background screenings and personal care attendant qualifications, in addition to best practices regarding documentation. DSDS will also provide updates on what is happening in the division.

1.5 CE – N, T, NHA

Jessica Dresner, M.Ed. Missouri Medicaid Audit & Compliance & Jessica Bax, MPA, Missouri Department of Health & Senior Services, Jefferson City, MO

Workshops for 2017 MAHC Annual Conference

17. Connecting with Medicare Billing Updates

Make sure you're connected with CGS and informed of Medicare updates, new regulations, top billing errors and resolutions. Participants will also receive reminders about the invaluable resources and self-service offered by CGS.

1.5 CE – N, T

Nykesha Scales, MBA, CGS Administrators, LLC, Des Moines, IA

18. Hospice: The Future Unfolding

This session will allow Hospice staff members to get a look at adjustments that are currently being rolled out in hospice that effect how the hospice gets paid and are linked to clinical decisions. This session will also assist in evaluating the documentation required for hospice charts to pass medical review by third party reviewers. This is a must hear session, especially for clinical staff looking for more financial understanding.

1.5 CE – N, T, NHA

Melinda Gaboury, COS-C, Healthcare Provider Solutions, Inc., Nashville, TN

19. Connect the Dots on Wounds

Cut through the confusion on wounds with the latest guidance on assessment, OASIS, coding and documentation, especially on pressure ulcers. Identify how guidance differs and what practice scenarios to use to ensure accurate application and key points to validate OASIS C-2 responses and ICD-10 coding for wound items. Discuss how these changes affect home care outcomes in the big picture of post-acute care and the IMPACT Act.

1.5 CE – N, T, NHA

Teresa Northcutt, BSN, RN, COS-C, HCS-D, HCS-H, Selman-Holman & Associates, LLC, Denton, TX

20. Make the Connection with VA Benefits and Grow Your Business

This session will help you learn how you can bridge the gap between the VA and veterans and surviving spouses utilizing the VA benefit: Pension with Aid & Attendance. This benefit can provide veterans and surviving spouses up to \$34,152 annually to help pay for the cost of home care. Aid and Attendance is often overlooked and can make a dramatic difference in accessing home care.

1.5 CE – N, T, NHA

Jeff Mann, AVCC, St. Louis, MO

21. Connect with MMAC, Let's Prevent Fraud Together

Come connect with MMAC and let's work together to prevent fraud in the Missouri Medicaid Program. Topics discussed will include the role of MMAC and the various units, proper documentation, audits, investigations, and tips on how you can help MMAC prevent fraud.

1.5 CE – N, T, NHA

Mike Valley, Missouri Medicaid Audit & Compliance, Jefferson City, MO

Thursday, April 27, 2017

11:00 - 12:30 p.m.

22. All Connections Matter in an Extraordinary Workplace Culture

People are the greatest asset of any organization. Knowing how to offer them a compelling and uniquely supportive culture is key to attracting and keeping the best, building upon their strengths and expanding their human potential. This session covers a 7-step process for creating a healthy successful workplace culture.

1.5 CE – N, T, NHA

Judy Ryan, Owner, LifeWork Systems, LLC, Maryland Heights, MO

23. Make the "Patient Ed" Connection

Patient and family education is a key component of home care with updated requirements in the new Conditions of Participation. Too often, education is incomplete, disjointed, repetitive and ineffective. Learn how to re-vamp your approach to "patient ed" to focus on assessment of knowledge deficits, coaching to promote patient skills in disease self-management, and goal-oriented interdisciplinary coordination.

1.5 CE – N, T, NHA

Teresa Northcutt, BSN, RN, COS-C, HCS-D, HCS-H, Selman-Holman & Associates, LLC, Denton, TX

24. Happy Patients Improve Agency HHCAHPs Scores

Some of the questions that impact the HHCAHPs Star Ratings are directly impacted by the influence your clinicians have on the patient. Are your clinicians treating wounds or are they treating patients? If you patients believe they are just another Medicare Number to you and your staff, your HHCAHP score will reflect that. This session will take you through all the questions that affect the Star Ratings and provide best practices on ensuring that the patient not only feels like a top priority, but they know that you are the best agency ever!

1.5 CE – N, T

Melinda Gaboury, COS-C, Healthcare Provider Solutions, Inc., Nashville, TN

25. Connecting Delivery of HCBS to Documentation, Billing and EVV Set-up

This session will provide guidance and best practices for HCBS providers in the documentation of delivery of services to support valid billing. Presenters will discuss documentation requirements in HC, PC, APC and Respite in the In-home Program and service delivery by task "groupings" or individual tasks in the CDS Program. We will also discuss care plan deviation from the suggested times and frequencies when the unexpected happens in the delivery of service and review EVV system set-up and report requirements for adequate documentation of services to support billing. MMAC will discuss frequent audit findings and what they expect in appropriate documentation that meets state requirements.

1.5 CE – N, T

Elisa Pellham, RN, Integrity Home Care & Hospice, Lee's Summit, MO; Jessica Dresner, M.Ed. Missouri Medicaid Audit & Compliance, Jefferson City, MO & Cindy Werdehausen, Missouri Medicaid Audit & Compliance, Jefferson City, MO

PLANNING YOUR WARDROBE

Casual attire is appropriate for this conference. **Be sure to bring a light jacket or sweater to the classrooms-classroom temperatures are often on the chilly side.**

Workshops for 2017 MAHC Annual Conference

26. Overtime Rules-What Can Home Care Expect

This session will go over Overtime Rules, what to expect and a discussion of wage, hour and overtime laws specific to the Home Care profession.

1.5 CE – N, T

Bill Ford, SESCO Management Consultants, Bristol, TN

27. The DMH Division of Developmental Disabilities Difference

The DMH Division of Developmental Disabilities Difference session will explore the services available for contract; the impact of the Home and Community Based rule on services; provider standards and expectations as well as the process to enroll as a Division of Developmental Disabilities provider.

1.5 CE – N, T

Wanda Crocker, MA, Department of Mental Health/Division of Developmental Disabilities, Rolla, MO

Thursday, April 27, 2017

4:00 - 5:30 p.m.

28. Comfort Medications at End of Life

This workshop will focus on symptom management at end of life. We will discuss available options to treat Agitation, Depression, Nausea, Dyspnea and many more in the home environment.

1.5 CE – N, T, NHA

Valaree Smith, DO, Crossroads Hospice, Kansas City, MO

29. Connecting InterRAI Training with Error Free Results

This session will identify topics to be trained for new assessors, the importance of shadowing an experienced assessor and common mistakes found during a DSDS review of the submitted information.

1.5 CE – N, T, NHA

Barb Rueter, Division of Senior and Disability Services, Jefferson City, MO

30. Connecting with Medicare Clinical Updates

Connect with CGS to understand all the clinical information and requirements to ensure successful claim submission with minimal denial concerns. Be ready for round two of probe and educate with no worries. Go home with many resources to ensure success in the days and weeks ahead.

1.5 CE – N, T, NHA

Sandy Decker, CGS Administrators, LLC, Des Moines, IA

31. Financial & Management Aspects of OASIS C-2

Agencies struggle with grasping the financial and management aspects of OASIS C-2. Financial staff as well as clinical staff will benefit from this session in regards to understanding the effect OASIS C-2 has on case-mix weight, financial calculations, quality reporting, value based purchasing and the day to day management of the agency. This session will review the detail of the HHRG calculation with emphasis on the recalculation of final claim payment as related to therapy. In addition, this session will provide a review of the possible rate cuts ahead and the revamping of case-mix structure.

1.5 CE – N, T

Melinda Gaboury, COS-C, Healthcare Provider Solutions, Inc., Nashville, TN

32. Each Link in Home PN Safety is Important

This session will provide an overview of home parenteral nutrition (HPN). We will review the disease states and current indications for HPN, components of parenteral nutrition and how to monitor, basic assessment and essentials for a successful outcome. A brief overview of the 2014 PN safety guidelines, specifically those related to nursing care as well as challenges with HPN including limited Medicare reimbursement will be discussed.

1.5 CE – N, T

Tia Bodkins, RD, CNSC, Regional Dietitian & Christine Young, RD, CNSC, Nutrition Support Dietitian, AxelaCare Health Solutions

33. Outcomes, OASIS and Your Agency Star Ratings

OASIS is the core of what we do in home care - determining reimbursement, deriving the plan of care, giving you overall patient outcomes, and leads to the public star ratings! Never before has OASIS taken on such a critical role, as this is the root of the Star Ratings that home care agencies are now measured by. Learn how the OASIS impacts the Star Ratings, how to analyze the CASPER outcome data, which "M" items are impacted and intent given to accurately score.

1.5 CE – N, T, NHA

Sharon Litwin, RN, BSBS, MHA, HCS-D, 5 Star Consultants, Camdenton, MO

Friday, April 28, 2017

8:00 - 9:30 a.m.

34. Connect Care to Reduce Acute Care Hospitalizations

Reducing Acute Care Hospitalizations is a key measure of care and impacts your Quality of Care Star rating. Understanding the forces that drive re-hospitalizations of home care patients is the first step to reducing admissions. The new CoPs require both identification of risk for hospitalization and implementation of interventions to address those risk factors. Examine evidence-based best practices that have worked for other agencies, and take home tools and best practices to reduce ACH.

1.5 CE – N, T, NHA

Teresa Northcutt, BSN, RN, COS-C, HCS-D, HCS-H, Selman-Holman & Associates, LLC, Denton, TX

35. Making the Connection to Advanced Payment Models

Post-acute providers need to connect with their data to measure, manage, and monitor in the advanced payment landscape. This session will outline the must have's in utilizing the data needed to make predictive decisions that drive quality outcomes, increased patient satisfaction and low cost of care.

1.5 CE – N, T, NHA

Mark Sharp, CPA & Raymond Belles, Jr., BKD, LLP, Springfield, MO

LOOKING FOR A HANDOUT?

Handouts for all workshops are available on-line. Remember to download and print handouts for any workshops you plan to attend. Registered participants will receive the link to the handouts prior to the conference.

Workshops for 2017 MAHC Annual Conference

36. Compassionate Touch: A Non-pharmacological Approach that Prevents Behavioral Expression and Builds Care-partner Relationships

Compassionate Touch is an evidence-informed approach of skilled touch that helps prevent behavioral expressions in people with dementia while, at the same time, reducing job stress in care-partners. In this session you will learn why skilled touch is good “medicine” in dementia care; how touch strengthens care-partner relationships; two Compassionate Touch techniques; the clinical impact of skilled touch on behavior, pain and anxiety; and case examples of integration in existing memory care programs.

1.5 CE – N, T, NHA-PC

V' Ann Giuffre,, Age-u-cate Training Institute, LLC, Colleyville, TX

37. You Collect It, You Protect It

We will discuss the importance of the famous 2015 court ruling against Wyndham Hotels and how the ruling affects your business. We will delve further into the many lessons learned that changed the world of protecting data and how it is ever evolving as the criminal element becomes more sophisticated. We will review recommendations on how to set up and insulate your information security system for your agency. We will offer recommendations to your agency's written information security protocols within your employee handbooks to cover an information breach and the required protocol to keep your agency protected and compliant.

1.5 CE – N, T, NHA

Wayne Shaw, Five 9's Consulting, Columbia, MO

38. FCSR Processes & Myths

The Family Care Safety Registry (FCSR) helps protect children, the elderly, and disabled persons by allowing employers to conduct background screenings on registered caregivers. Learn how caregivers register, about the databases used in FCSR background screenings, and how background screening results are delivered. Appreciate some misconceptions relayed to the FCSR staff.

1.5 CE – N, T, NHA

Beth Thompson, MBA, Family Care Safety Registry, Jefferson City, MO

39. How to Do More With Less

As we look to a new era in leadership both federally and statewide, we see many regulatory changes, increased threats to reimbursement and ever greater challenges in operating your agency. During this session , we will explore opportunities to optimize your staff, and business and finance office operations to identify where cost cutting opportunities and efficiencies exist.

1.5 CE – N, T, NHA

Matt Frazier, CPA & Melissa McCall, Mueller Prost LC, St. Louis, MO

Friday, April 28, 2017

9:45 - 11:15 a.m.

40. Make the Connection between Survey Preparedness and Survey Success

This session will teach attendees how the connection between the Medicare Conditions of Participation, state requirements, accreditation requirements and agency policy and procedure lead to a successful survey. This session will also teach attendees how to use the survey

tools the state and accrediting organization surveyors' use and how to identify their risk for Condition level deficiencies.

1.5 CE – N, T

Lisa Meadows, MSW, Accreditation Commission for Health Care, Cary, NC

41. 2017 Focused on Documentation Necessities & PCR

This session will allow home health staff members to obtain information in order to evaluate the documentation required for home health charts to pass medical review under the pre-claim review demonstration standards that are being applied to ADRs, as well. From the standards for Medical Necessity Documentation to the intricate details of face to face documentation requirements will be addressed, clinicians, and quality review staff will not want to miss this session.

1.5 CE – N, T

Melinda Gaboury, COS-C, Healthcare Provider Solutions, Inc., Nashville, TN

42. Using a Round Trip Approach to Thrive in the CJR World

This session will provide an overview of advanced payment models with a specific focus on Comprehensive Care for Joint Replacement Model (CJR). Homecare continues to feel the burden of decreased reimbursement and heightened expectations for improving patient outcomes. The importance of building positive provider relationships and the connection between financial and clinical efficiency will be discussed. Specific to the CJR model, information will be shared about the importance of timely and comprehensive communication with providers and the patients.

1.5 CE – N, T, NHA

Greg Kristoff, DPT, MS, COS-C & Brad Evans, RN, Visiting Nurse Association, Kansas City, MO

43. Connecting the Dots to Pediatric Care

During this session you will gain an understanding of how to navigate pediatric patients to access services and funding sources, advocate for services, and why it is important to families and providers.

1.5 CE – N, T

Robin Gladwill & Dr. Douglas McNeal, Integrity Home Care & Hospice, St. Louis, MO

44. MO HealthNet Program Contacts & Specialized Units/ Third Party Verification

During this session you will get contact information for particular sections of the ABD programs and learn about third party verification and how it affects ABD programs.

1.5 CE – N, T

Dawne Votra, Unit Manager, MO HealthNet Program & Policy, Jefferson City, MO

45. CDS 101: Connecting with Compliance

Your CDS company and program compliance don't have to be a missed connection. Numerous resources are available to help you establish compliant CDS policies, procedures and business practices. Discover where to find these valuable tools and learn how to use them.

1.5 CE – N, T

Jennifer Haycraft, Paraquad, Inc., St. Louis, MO

Therapy Conference 2017

Wednesday, April 26th

8:00 a.m. - 5:00 p.m.

MAHC is excited to be able to offer this therapy conference in conjunction with our annual conference. We hope you will join us for a chance to not only learn from some knowledgeable speakers but network with other therapists from around the state.

- 7:30 a.m.** Registration & Breakfast
- 8:00-11:45 a.m.** Nikki Krueger, PT, COS-C
- 12:00-1:00 p.m.** Awards Luncheon with the full MAHC conference
- 1:15-2:15 p.m.** Karen Vance, BSOT
- 2:30-3:30 p.m.** Catherine Gill, MS, PT, MHA & Vicki Landers, PT, DPT, CEEAA
- 3:45-4:45 p.m.** Julia Bacon, MS, OTR/L, CAPS, SCEM
- 4:45-5:00 p.m.** 15 min.Q&A panel with all speakers



Did ICU Move Into My Patients Living Room? An Evidenced-Based Look at Doing Therapy in the Home Setting with Medically Complex Patients

According to the CDC at this very moment, 5.7 million Americans suffer from CHF, 15.7 million have COPD, and 22 million have diabetes. These are staggering numbers. Every time these patients have an exacerbation in their disease, they are re-hospitalized, and they are released home just a little bit sicker than they were before. Inevitably, your agency gets that "PT/OT eval and treat" order...the question is: do you know what to do? If not, we can help. During this morning session we are going to talk about what you need to know from a physiological standpoint before you can apply your musculoskeletal expertise and THAT is going to be how you help these patients. We will also discuss how the medications that patients take impact their exercise response and how that impacts your prescription. Come and spend the day with us to build on your therapy proficiency to help make your time with these medically complex patients 5 star therapy!

3.75 CE - T

Nikki Krueger, PT, COS-C, Olathe, KS

Connecting Services to Function to Avoid Therapy Denials

Your home health agency must ensure therapy services meet Medicare requirements, whether clinicians are staff or contract. Learn how to identify and correct common documentation deficits that can lead to denials. Practice evaluating documentation and learn strategies to enhance your therapists' documentation skills.

1.0 CE - T

Karen Vance, BSOT, BKD, LLP, Springfield, MO

Connecting OT with Outcomes

The practice of occupational therapy focuses on engagement in daily life activities. This session will address how daily routines can be used in self-management of chronic conditions and how appropriate occupational therapy plans of care contribute to improving self-management, medication management, and reducing hospitalizations, regardless of the diagnosis.

1.0 CE - T

Catherine Gill, MS, PT, MHA, LW Consulting, Inc. Harrisburg, PA & Vicki Landers, PT, DPT, CEEAA, North Kansas City Hospital Home Health, Kansas City, MO

Understanding the Connection Occupational Therapy Provides in Promoting Bathroom Safety

This session will provide home health care providers the opportunity to further understand the role and benefit of occupational therapy in bathroom safety and how they can impact outcome measures. Attendees will also have the opportunity to learn about basic bathroom assessments, modifications and equipment.

1.0 CE - T

Julia Bacon, MS, OTR/L, CAPS, SCEM, North Kansas City Hospital Home Health Agency, N. Kansas City, MO





The Only Constant is Change!

Home care and hospice are constantly facing regulatory revisions, which is making it more difficult than ever for administrators and field staff to stay on top of these evolving markets.

Your home care and hospice experts at 5 Star Consultants offer a full suite of services to help guide you through these changing times and ensure your agency achieves the best patient outcomes!

Our services include:

- Clinical and Regulatory Guidance
- Home Care Coding and OASIS Review
- Hospice Diagnosis Coding and Review
- Leadership Training and Support
- Operations Assessment
- QAPI, QI and Clinical Record Reviews
- Manuals and Job Descriptions
- Customized Educational Webinars

Contact us today so you can start exceeding your goals and achieving success tomorrow!

5starconsultants.net
866.428.4040



Prizes & Drawings

Grand Prize Drawings

Stay for the grand finale closing session on Friday at 12:45 pm. \$1,000 in Jackpot prizes will be drawn. *You must be present to win.*

Exhibit Hall Prize Drawings

Prize drawings will be available in the exhibit hall. Be sure to have your card validated by each exhibitor for MAHC prize drawing. Bring plenty of business cards to use for entering drawings sponsored by the exhibitors.

MONITORS NEEDED!

Volunteer to be a classroom monitor and have a chance to win a relaxing weekend stay at the Tan-Tar-A Resort. To show our appreciation to those that volunteer, all classroom monitor names will be entered into this drawing. Please mark the box on the registration form that you would like to be a classroom monitor and Abby Havens will contact you with additional information. **DON'T MISS** this great opportunity!



Visit us at Booth #29

ACCREDITATION IN YOUR FIELD

FOR PROVIDERS. BY PROVIDERS.

CMS Deeming Authority for Home Health, Hospice & DMEPOS.

ACHC offers a consultative accreditation approach for home health and hospice agencies, providing a strong foundation to:



Demonstrate your commitment to **quality**.



Create **distinction** among competition.



Drive continuous **improvement**.

Begin your ACHC experience by visiting [→achc.org](https://www.achc.org)

ACCREDITATION COMMISSION *for* HEALTH CARE



FOR PROVIDERS.
BY PROVIDERS.™

Prizes & Drawings

50/50 Drawings/Raffle

The Home Care Research & Education Foundation, dedicated to Home Care research education & scholarships, invites everyone to show your support by purchasing 50/50 tickets for a chance to win cash and raffle tickets for a chance to win some great prizes to be announced later.

Connections Award

Vote for Best Exhibitor

Many of the exhibitors may choose to decorate their booths at the conference based on the theme **All Connections Matter** to be considered for the "Connections Award". As the attendee you will get to vote on which booth you feel has the best decorations. The winning booth will receive \$100 Visa Gift Card and first choice of booth space in the 2018 Exhibit Hall.



Watch Your Business Soar to
New Heights with MatrixCare's
Powerful Software Solution for
Home Care

MatrixCare[®]
Integrated Care. Better Outcomes.

www.matrixcare.com

561.447.7111

2017 Annual Conference & Home Care Exhibition

Administrative Details

Full Conference Registration: includes admission to all Annual Conference workshops, events and scheduled meals listed in the conference brochure schedule.

Nametags: Participants will be required to wear the conference nametag for admission to any event. Those registered for the Therapy only Conference on Wednesday and any Thursday/Friday only participants will be identified by a separate/distinct nametag.

Hotel Information: Guest rooms are available at the Tan-Tar-A Resort at a special MAHC conference rate of \$104 by calling 1-800-TANTARA or go to www.tan-tar-a.com, click on "reservations" and use group code ALHC. The cutoff date for room availability is March 28, 2017. The hotel is located on State Road KK off of Highway 54 in Osage Beach.

Special Needs: If you are disabled and require assistance or have special food needs, please submit your requirements to MAHC three weeks in advance of this event.

Considerations: Many people suffer with allergies, sensitivity to fragrances and asthma. Please limit fragrances.

Photo Release: From time to time we use photographs of conference participants in our promotional materials. By virtue of your attendance at the MAHC Annual Conference, MAHC reserves the right to use your likeness in such materials.

A Big Thank You To Our Early Sponsors

Axxess
BKD, LLP
Citizens Memorial Health
Care Foundation
Crossroads Hospice
5 Star Consultants
HHA eXchange
Kinnser Software
MatrixCare

*Please take time to thank these
sponsors!*



BKD National Health Care Group

Is your organization prepared for emerging payment models?

BKD Outcomes Compass™ combines our experience of working with hundreds of home care providers with our data-driven approach to help you confidently navigate the transition.

Visit bkd.com/homecare to learn more.

Mark Sharp // msharp@bkd.com
Aaron Little // mlittle@bkd.com
417.865.8701 // bkd.com

BKD
CPAs & Advisors

2017 Annual Conference & Home Care Exhibition

April 26-28, 2017

Registration Form

Company: _____ Phone: _____

Address: _____ Fax: _____

City, State, Zip: _____

Attendance Selection	MAHC Member Rate	Non-Member Rate
Full Conference - 1 person	\$475	\$950
Full Conference - 2-5 people	\$425 each	\$950
Full Conference - 6 or more people	\$365 each	\$950
Thursday & Friday Only	\$350	\$700
*Therapy Conference Only <i>(Any therapy registrants, please use gray Therapy Conference registration box below)</i>	\$275	\$550

PLEASE PRINT OR TYPE

Photocopy as needed

PARTICIPANT INFORMATION		Annual Conference		
Name	Email	Full Conference	Thurs/Fri Only	Fee

***Therapy Conference**—Therapy conference attendees can choose to come on Wednesday only or take advantage of attending the full conference at the full conference rates noted above and could count toward the multiple attendee discounts offered. Please list any therapist attending, whether full conference or just Wednesday.

PARTICIPANT INFORMATION		Therapy Annual Conference		
Name	Email	Full MAHC Conference	Therapy Only	Fee

TOTAL FEES ENCLOSED \$ _____
AC17



Mail Registration & Payment to:
Missouri Alliance for Home Care
2420 Hyde Park, Suite A
Jefferson City, MO 65109-4731
Phone: (573) 634-7772 Fax: (573) 634-4374

Conference Cancellation Policy: Cancellations received by April 1, 2017 are eligible for a 90% refund. Cancellations received on or after April 2, 2017 are eligible for a 50% refund. No refunds granted for cancellations received after April 20, 2017. We will bill for unfulfilled reservations at the full rate.

CE Monitors Needed – Please Volunteer!
See page 12 for details.

Name: _____

Workshop #s: _____

Name: _____

Workshop #s: _____

Name: _____

Workshop #s: _____



Missouri Alliance for Home Care
2420 Hyde Park, Suite A
Jefferson City, MO 65109-4731

PRSRT STD
U.S. POSTAGE
PAID
JEFFERSON CITY
PERMIT #219



MAHC Website

2016-17 MAHC Board of Directors

Teresa McCulloch-President

(Retiring 2017)
VNA Southeast Missouri
Kennett, MO

Elisa Pellham-Vice President

Integrity Home Care
Lee's Summit, MO

Jan White-Treasurer

Visiting Nurse Association of Kansas City
Kansas City, MO

Valerie Noblitt-Secretary

Citizens Memorial Home Health/Hospice
Bolivar, MO

Raynette Hannah

Crossroads Hospice of Kansas City
Independence, MO

Gina Hilton

FirstCall Homecare
Independence, MO

Jennifer Gundy

On My Own, Inc.
Nevada, MO

Rebecca Murrell

North Kansas City Hospital Home Health Agency
N. Kansas City, MO

Sandy Walker

Randolph Co. Health Department
Moberly, MO

Carolyn Tringale

Epic Health Services
St. Louis, MO

Liz Schulze

Martha's Hands Services
Town & Country, MO

Cynthia Van Woert

(Newly Elected 2017)
Phelps Regional Homecare
Rolla, MO