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**Missouri Alliance for Home Care**  
2420 Hyde Park, Suite A  
Jefferson City, MO 65109 - 4731



Missouri Alliance for Home Care presents

## **Current Topics for Medicare Home Health**

A Four Part Teleconference Series

***Getting to Know You -- Again:  
Your "New" Fiscal Intermediary***  
October 11, 2011 - 8:30 to 10:00 a.m.



***Unmasking Face-to-Face Regulations***  
October 25, 2011 - 11:00 a.m. to 12:30 p.m.



***Overview of the  
New 2011 HHA Survey Process***  
November 30, 2011 - 10:30 a.m. to Noon



***Going First: New Surveys  
Through the Eyes of Providers***  
December 14, 2011 - 3:00 to 4:30 p.m.

**Getting to Know You -- Again: Your "New" Fiscal Intermediary**  
**October 11, 2011 ♦ 8:30 to 10:00 a.m. CT**

**Presenters: Shonda Brummer & Janna Arndt, Provider Assistance Liaison, CGS Administrators, LLC.**

CGS is the Medicare Administrative Contactor (MAC) for Jurisdiction 15 (J15). CGS processes home health and hospice claims for providers in Missouri, along with 14 other states and the District of Columbia. This teleconference will discuss important information regarding the transition from Cahaba GBA to CGS that occurred in June. Recent and future changes in Medicare that have or will impact home health and hospice agencies will be addressed. Don't be surprised when you see who is presenting this teleconference. Some familiar faces and voices will go on serving you under the CGS flag. The presenters will discuss recent or impending Medicare changes impacting home health and hospice agencies; describe important changes in provider processes (i.e. Additional Development Requests (ADRs) and 201 Reports) that occurred due to the transition to CGS; and cite resources to assist in resolving common home health and hospice provider questions.

**Unmasking Face-to-Face Regulations**

**October 25, 2011 ♦ 11:00 a.m. to 12:30 p.m. CT**

**Presenter: Jennifer Warfield, RN, BSN, HCS-C, COS-C, Education Director for PPS Plus Software, Biloxi, MS.**

It has been awhile since there has been as universally unpopular an issue as "Face-to-Face." Jennifer Warfield would like to help you be better prepared to address the details of this initiative. Starting with a background of the F2F regulation, she will discuss qualifying visits and the impact to your agency if the requirement is not met. She will discuss all facets of documentation, which practitioners can perform the F2F encounter and provide several scenarios as guides. Time will be allotted for Q&A.

**Overview of the New 2011 HHA Survey Process**

**November 30, 2011 ♦ 10:30 a.m. to Noon CT**

**Presenters: Lisa Coots, Bureau Administrator and several surveyors**

Lisa Coots, Administrator for the Bureau of Home Care and Rehabilitative Standards and several surveyors will walk you through the new survey process. It focuses on specific standards most directly related to the delivery of high-quality patient care. Some of the changes include more emphasis on HHA staff interviews, less emphasis on non-clinical record review; an increase in the number of home visits, decrease in the number of chart reviews; and guidance to the surveyors for expanding the survey and issuing deficiencies at standard or condition level. Surveyors will share their experiences to date with this process. Ample time will be provided for questions from the audience. **Note:** see information about the teleconference planned for December 14<sup>th</sup> featuring agencies who have completed the survey process and their reactions to that survey.

**Going First: New Surveys Through the Eyes of Providers**  
**December 14, 2011 3:00 to 4:30 p.m. CT**

**Presenters: Undisclosed**

Some Medicare Home Health providers will describe their experiences with the new survey process: things they do that paid off at the time of the survey, ways they might be better prepared in the future, and impact of the surveyors' needs on the space and time of the agency staff and other issues. The providers will remain anonymous, but will come from a variety of settings and sizes of agencies.

**Registration Form**

Company Name \_\_\_\_\_

Participant Name \_\_\_\_\_

E-Mail \_\_\_\_\_

Address \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

Phone \_\_\_\_\_ Fax \_\_\_\_\_

Current Medicare HH Topics

**Registration Fees: \$69 per conference**

**Check each teleconference for which you are registering:**

- Oct. 11, 2011... Your "New" Fiscal Intermediary
- Oct. 25, 2011 ... Unmasking Face-to-Face Regulations
- Nov. 30, 2011 ... Overview of New 2011 HHA Survey Process
- Dec. 14, 2011 ... New Surveys Through the Eyes of Providers

\_\_\_\_\_ X \$69.00 = \$ \_\_\_\_\_  
# of conferences    cost per conference    Total

Grand Total \$ \_\_\_\_\_



**Mail Registration & Payment to:**  
*Missouri Alliance for HOME CARE*  
2420 Hyde Park, Suite A  
Jefferson City, MO 65109  
Phone: (573) 634-7772 Fax: (573) 634-4374

**Cancellations:** Registrations canceled by 5 p.m. the day prior to a conference will be issued a 90% refund. No refunds will be given for cancellations on or after the conference date.