



Unemployment Insurance: What Every Home Care Agency Needs to Know

A teleconference featuring the Missouri Department of Labor & Industrial Relations Thursday, November 3, 2011 • 9:30 a.m. to 12:30 p.m. (CDT)

This conference will give you answers to your toughest questions, quickly and clearly. You will hear directly from the MO Department of Labor experts on the correct methods to help you manage unemployment issues in your workplace and gain the knowledge you need to deal with unemployment issues quickly and decisively.

You Will Learn:

- Important follow-up you must do once you've dismissed a problem worker.
- The common mistakes managers make when they file an unemployment appeal or raise an issue and how to avoid them.
- How to effectively prepare for an appeals hearing.
- Are my Independent Contractors really independent?
- The benefits/drawbacks of being a contributor versus a reimbursable employer.
- The difference in being **eligible** for unemployment benefits versus **receiving** unemployment benefits.

Panel of Speakers:

Gracia Backer, Director, Division of Employment Security

Tony Vaughan, Manager, Unemployment Insurance (UI) Programs

Cindy Guthrie, Chief, Employer Contributions

Ron Miller, Chief, Appeals