



**The Missouri Alliance for Home Care in partnership with the Association of Home and Hospice Care of NC presents...**

## ***THE CARING CONNECTION...***

### ***2020–2021 Aide Webinar Series***

**Why Participate?** An investment in staff education is an investment in quality customer service for all types of agencies. For home health and hospice agencies, these hour-long webinars can be used to help meet the 12 hours per year educational requirements under the Medicare Conditions of Participation. For all providers, an educational investment in your staff pays off in quality care!

***Super Customer Service  
begins with  
Super Staff Education!!***



**July 8, 2020**

**TOPIC: The Aide's Role in Working with Clients with Diabetes**

**Speaker: Kathie Smith, RN, BSN**

**Description:** Diabetes is a chronic (long-lasting) health condition that affects how the body turns food into energy. According to the Centers for Disease Control (CDC), 34.2 million people have diabetes (10.5% of the US population). With diabetes, the body either doesn't make enough insulin or can't use the insulin it makes as well as it should. When there isn't enough insulin or cells stop responding to insulin, too much blood sugar stays in the bloodstream. Over time, that can cause serious health problems, such as heart disease, vision loss, and kidney disease. Assisting a client who has diabetes is an important part of the role of the In-home aide, this webinar will cover the type of assistance a client with diabetes may need and how to use observations to report changes in condition.

**August 13, 2020**

**TOPIC: The Aide's Role in Nutrition and Hydration**

**Speaker: Sandy Decker, RN, BSN**

**Description:** Nutrition and hydration are necessary to sustain life. The provision of food and water is frequently related to the providing of comfort and nourishment as well as to the giving of life and preserving of life. Adequate nutrition has many advantages to the human body. This presentation will explore some of those, such as: healing, prevention and good health. We will also discuss the element of safety related to nutrition and hydration with a focus on the patient with advanced illness and those at end of life.

**September 10, 2020**

**TOPIC: The Aide's Role in Caring for Patients During a Pandemic**

**Speaker: Michelle White, DNP, RN, CNL**

**Description:** Lessons learned from the Covid-19 pandemic - what the in-home aide can do to prepare patients for unexpected emergencies. While we were not prepared for the impact of Covid-19, there were so many opportunities for learning, planning and preparation that we can use going forward. This session will focus on the aide's role in helping our patients be prepared for the unexpected emergency.

**Stay Tuned...More Information on Quarter 2 Webinars Coming Soon!**