

Is Your Organization HIPAA Compliant with Text Messages & Emails?

Webinar & Audio Recording—Thursday, February 7, 2019 • 12:00—1:00 pm CST
Recording available through February 21, 2019

The trend with today's health care professionals is instant information by utilizing text and emails. Text messaging and emails are a fast, convenient way to communicate and collaborate with colleagues, patients, and families. Is your staff putting the agency at risk by sending Electronic Protected Health Information (ePHI) unencrypted? Are you confident clinical staff and aides are following HIPAA guidelines when communicating information electronically? Staff needs to understand The Health Insurance Portability and Accountability Act (HIPAA) and The Health Information Technology for Economic and Clinical Health (HITECH) Act requirements. In addition, many Accountable Care Organizations (ACOs) and elder service contracts (ASAPs) are requiring encryption practices. Discussed will be the difference between professional and patient communications and implementing best practices.

Objectives:

1. Understand what policies need to be in place to meet HIPAA security requirements
2. Learn the difference between SMS (short messaging service) texting and secure texting
3. Identify three safeguards to teach staff to achieve HIPAA –compliant texts or emails
4. Identify the correct way to respond to patient emails.

Audience: This series is a necessary topic for Administrators, Information Systems (IS); Compliance; Clinical Management; Clinicians; Medical Records

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HIPAA Compliant—W

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