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## How a Case Management Model Meets the New HH COPs and How an Effective Model Works

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*Featuring:* Sharon Litwin, RN, BSHS, MHA, HCS-D, Founder and Senior Managing Partner, 5 Star Consultants, LLC

The interdisciplinary team caring for a patient, communicating with each other, and focused on improving patient outcomes is key to agency success. With the 5 Star Rating, Value Based Purchasing and the CoPs, if an agency doesn't utilize a case management model, they will be behind other agencies! Although implementing a case management model is a simple concept, many agencies work more in a visit model, in which all disciplines are task oriented and rarely communicate to each other. Find out the fundamentals of an effective case management model for home health and get Strategies and Tips to utilize in your agency.

**About our Speaker: Sharon Litwin, RN, BSHS, MHA, HCS-D** is the founder and senior managing partner of 5 Star Consultants, a national consulting and coding firm specializing in homecare and hospice services since 2003. Sharon is a former ACHC and CHAP surveyor, performing Medicare deemed surveys for ten years. Sharon has been in the homecare and hospice industry for over 30 years. In her consulting firm, Sharon and her team of RN's assist homecare and hospice agencies in providing quality, meeting regulations, ICD-10 coding, OASIS, increasing outcomes and Star Ratings, and having continued survey readiness. Sharon and her staff perform ICD-10 coding and OASIS reviews, QAPI, clinical record reviews, mock surveys and help agencies across the country stay in compliance

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